Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. A compay know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 computing public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may be at the carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communication of what submitted a petition to the FCC for clarification.
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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initial and those to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated to the same caller, bogus calls for help, and threatening calls.
Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reason. We believes to be an emergency.
DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls on amoing from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.
Date: 3 S DS PSAP: GMADO (Where call received) Time or period of time that individual or related call(s) were received: SZ Number of suspected calls received from suspected single caller: ALT# For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer of the call) or the call was discontinued before location could be established: Call taker
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the call. Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Accidental dial? Yes No (If yes, please explain: Other? Yes No (If yes, please explain: How much time (approximate) did call takers or dispatchers spend on the call(s)? How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call nurratives.) Nang up nothing Stated
Fax or email all information to: Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

Fax: 860-610-6294 Email: jvannais@ci-east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any implemation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/19/08	PSAP: Groton ECC (Where call ruceivod)	Name: Deborah Main (Call taker)
Time or period of time t	·) were received: 1242-1244
	lls received from suspected sin	
provided their location,	s for help from non-initialize and (3) whether the PSAP was ued before location could be o	ed phones, please describe (1) the nature of the call, (2) if the sable to dispatch help (directly or through a transfer or relay of the stablished:
For any calls that were n Threatening in nature? Prank call?	Yes No	arassing calls), please indicate the nature of the calls: Bogus calls for help? Yes No Hang up(s)? Yes X No
Accidental dial? Other?	Yes No (If yes,)	
How much time (approx	imate) did call takers or dispar	chers spend on the call(s)? a Seconds.
How much time (approx	imate) did emergency service	providers spend on the call(s)? 8 5econds.
Please describe harassing		ail as possible for especially aggravated cases. (Please feel free to
	5,3	•
	3-17	

· Email: jyannais@ci.east-hartford.ct.us

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from noninitialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/21/08 PSAP: GROTON ECC Name: Deborah Main
(Where call received) (Call taker)
ime or period of time that individual or related call(s) were received: 1535
lumber of suspected calls received from suspected single caller: ALT# 911-118-0005
or any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the carrovided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the carrier the call was discontinued before location could be established:
or any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: hreatening in nature? Yes No Bogus calls for help? Yes No No Hang up(s)? Yes No No Hang up(s)? Yes No Hang up(s)? Yes No Hang up(s)? Yes No Hang up(s)? Yes No No No Hang up(s)? Yes No
ow much time (approximate) did call takers or dispatchers spend on the call(s)?
ow much time (approximate) did emergency service providers spend on the call(s)?
lease describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to tach any supporting call information or call narratives.)
ax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: [vannais@ci.east-hartford.ct.us

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DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from noninitialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/21/08 PSAP: GROTON Name: MICHAEL PAPENFOTH (Where call received) (Call taker) Time or period of time that individual or related call(s) were received: 1918; 1920, 1922, 1923, 1925
0/8/1620 000
Time or period of time that individual or related call(s) were received: / 9/0/1920/1925
Number of suspected calls received from suspected single caller: 5 ALT# 9/1 064 4669
For any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the calle provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call or the call was discontinued before location could be established:
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Other? Yes No Cif yes, please explain:
How much time (approximate) did call takers or dispatchers spend on the call(s)?
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.) OPEN LINES NO THAKING CAN HEAR PENSON ON LINE
Fax or email all information to: Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

Fax: 860-610-6294

Email: jya mais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

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DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3 22 8			e: Michael Gilma	<u> </u>
Time or period of time th	(Where call recoived hat individual or related call()	•	(Cull tuker)	Manager Hilly are and the Milly
Number of suspected cal	lls received from suspected si	ingle caller:	ALT#	
provided their location, a	s for help from non-initialized (3) whether the PSAP was ned before location could be	s able to dispatch help (
Threatening in nature? Prank call?	ot legitimate calls for help (I Yes No Yes Yes<	Bogus calls for help? Hang up(s)?	Yes No No	
	imate) did call takers or dispa			
How much time (approxi	imate) did emergency service	providers spend on the	call(s)?	
	g calls, providing as much det I information or call nurrative		ially aggravated cases. (Ple	ase feel free to
				•
Fax or email all informa	ation to: s-PSAP Representative, Er	hanced 9-1-1 Commiss	sion	

Email: [vannais@ci.east-hartford.ct.us

Use March 15, 2008 through April 30, 2008

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from noninitialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date:03/22/08	PSAP: Oroto Name: 22 (Cull taker)	
Time or period of time	c that individual or related call(s) were received: 1515	
Number of suspected c	calls received from suspected single caller: ALT#	
provided their location,	alls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the call, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the callinued before location could be established:	
For any calls that were Threatening in nature? Prank call? Accidental dial?	Yes No Hang up(s)? Yes No	
Other?	Yes No_ (If yes, please explain: un suce - Spanish securing +	rodale
How much time (appro	oximate) did call takers or dispatchers spend on the call(s)? We affarest distres.	S_i
	oximate) did emergency service providers spend on the call(s)?	
	ing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to call information or call paratives.)	
	to a	
Fax or email all inform	mation to:	

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Email: jyannais@ci.east-hartford.ct.us Fax: 860-610-6294

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Date: 3 25 08	PSAP: GROTON (Where nall received)	Name: R\C	n Foreman (Call taker)	
Time or period of time th	nat individual or related coll(s) we	re received: 1154	hr'	
Number of suspected cal	ls received from suspected single	caller: ALT#		 _
provided their location, a	for help from non-initialized p and (3) whether the PSAP was abl and before location could be estab	e to dispatch help (directly		
For any calls that were n Threatening in nature? Prank call?	Ycs No Han	us calls for help? Yes	e the nature of the calls:NoNo	
Accidental dial? Other?	Yes No (Tyes, plea	se explain: MOM had 1	INFANT PLAYING	w phone
How much time (approxi	mate) did call takers of dispatched mate) did emergency service prov	rs spend on the call(s)?	Minute	
Please describe harassing attach any supporting cal	calls, providing as much detail a information or call a tratives.)	s possible for especially ag	gravated cases. (Please for	
Thu) he Got Fax or email all informa	T US.			

Email: jya mais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Number of suspected calls received from suspected single caller:	Date: 3/28/08	PSAP: Cott	DTO Nas	ne: <u>M/CHAF</u> L (Cull to	- PASENTONY
Number of suspected calls received from suspected single caller:	Time or period of time to	hat individual or related	i cali(s) were received:	1919	
provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the or the call was discontinued before location could be established: For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? YesNo Bogus calls for help? YesNo Prank call? YesNo Hang up(s)? YesNo Accidental dial? YesNo (If yes, please explain:) How much time (approximate) did call takers or dispatchers spend on the call(s)?/ How much time (approximate) did emergency service providers spend on the call(s)?/					132 3780
Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Accidental dial? Yes No No Other? Yes No (If yes, please explain: How much time (approximate) did call takers or dispatchers spend on the call(s)? / How much time (approximate) did emergency service providers spend on the call(s)?	provided their location,	and (3) whether the PSA	AP was able to dispatch help		
Other? YesNo (If yes, please explain:) How much time (approximate) did call takers or dispatchers spend on the call(s)?/ How much time (approximate) did emergency service providers spend on the call(s)?/	Threatening in nature? Prank call?	Yes No No	help (<u>harassing calls</u>), please Bogus calls for help? Hang up(s)?	e indicate the nature YesNo YesNo	e of the calls:
How much time (approximate) did emergency service providers spend on the call(s)?		Yes No ()	If yes, please explain:		
	How much time (approx	imate) did call takers or	r dispatchers spend on the cal	il(s)?/	
	How much time (approx.	imate) did emergency s	ervice providers spend on the	c cali(s)?	
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call nurratives.)	Please describe harassing	g calls, providing as mu	ich detail as possible for espe		
		-3			

Email: jvannals@ci.east-hartford.ct.us

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Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs	by non-initialize	d phones. As you m	av know, the
Federal Communications Commission ("FCC") requires the delivery of all w	rireless (cellular p	phone) 911 calls to	public safety
answering points ("PSAPs"), including calls from non-initialized phones. The I	FCC has stated th	at PSAPs may work	with carriers
and law enforcement to block harassing calls from non-initialized phones, but	the FCC has not p	provided any explana	ation of what
qualifies as a "harassing" call or what "blocks" PSAPs may use. The Ten	nessee Emergen	cy Communications	Board has
submitted a petition to the FCC for clarification.			
	~ ~ ~	1121.05	
DEFINITIONS: For purposes of this form, the ft flowing definitions apply:	CH-S	040100) G (
Non-initialized phone: A cell phone that is not registered for service with	an∨ wireless carri	er and cannot be call	ied back

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Date: 4 108	PSAP.GROTUN	CT	Name:	UNKN (Gall taker)	
Time or period of time th	(Where call rece at individual or related o		red: 142 C		
Number of suspected call	s received from suspecte	ed single caller: _	ALT#		
For any legitimate calls provided their location, as or the call was discontinu	ad (3) whether the PS.\P	was able to disp			
For any calls that were no Threatening in nature? Prank call? Accidental dial? Other?		Ip (harassing cal Bogus calls the Hang up(s)?	1s), please indicate or help? Yes Yes	the nature of the calls: NoNo	
How much time (approxit					ie
How much time (approxim		-		A''	
Please describe harassing attach any supporting call			e for especially ag	gravated cases. (Please	feel free to
Fax or email all informa	Walter Commencer				· · ·

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jya mais@ci.east-hartford.ct.us

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DIRECTIONS: Please use this form from 1745-08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report to it is gain at an additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/1/08	PSAP:_	Groton (Where evil :	ECC	Na.	me: <u>D</u> .			
			•		_	(Call taker)		
Time or period of time th	at individ	ual or littles	call(s) were re	coived:	105			_
Number of suspected cal	ls received	from suspec	ted single calle	a:	ALT#_	911-092	- 6830	
For any legitimate call provided their location, a or the call was discontinuous	ind (3) who	other that if i	P was able to d	lispatch help				
For any calls that were <u>n</u> Threatening in nature? Prank call?			Bogus ca		Yes	No	be calls:	_
Accidental dial?					_			
Other?	Yes X	_ No I	f yes, please ex	plain: nen	ازوديم	o one spok	sounded	lyke to in
How much time (approxi	mate) did	pall tal orașe r	disparchers spe	and on the ca	رجانة لم عنوارد 11(s)?	mins	fated New i	es propried
How much time (approxi	mate) did	emer, ayse	ervice providers	spend on th	e cali(s)?	HONE		.
Please describe harassing attach any supporting cal				sible for espe	xially agg	ravated cases.	(Please feel	free to
					1157 <u>664 - 444</u>			_
Lu Liquign			WWVILL.					-
Fax or email all inform: Jeffrey Vannai:				. 				•

Emai y nnais@ci.east-hartford.ct.us

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 7/4/0 6	PSAP: GA	5,00	Name: <i>M</i> /	CHAEL	- PA	VENTO.
	(Where ca	dl received)		(Call ta		
Time or period of time t	hat individual or rela	ated call(s) were received:	2/1	0		
Number of suspected ca	lls received from sus	spected single caller:	ALT#_	911	290	0800
	and (3) whether the l	n-initialized phones, please PSAP was able to dispatch I could be established:				
Threatening in nature?	YesNo		p? Yes_	No		lls:
Prank call? Accidental dial? Other?	Yes No Yes No Yes No	Hang up(s)? (If yes, please explain:	Yes _	NO		
How much time (approx	imate) did call taker	s or dispatchers spend on th	e call(s)?			
`	•	y service providers spend o	·	Ø		
How much time (approx	•			•	(T)	ase feel free

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jyannais@ci.east-hartford.ct.us

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Date: 4/2/68	PSAP:	anoton	Name: <i>M</i>	ICHAEL	taker)	014
	(Where call received)	_	Cail	taker)	
· · · · · · · · · · · · · · · · · · ·		al or related call(s) were rece				_
Number of suspected ca	lls received i	from suspected single caller:	ALT#	9//	186 2036	
For any <u>legitimate call</u> provided their location,	s for help fand (3) whet	rom non-initialized phones, her the PS.\P was able to di cention could be established	please describe (1 spatch help (directly) the natu	re of the call, (2)	if th
,						- -
Threatening in nature? Prank call? Accidental dial?	Ycs Ycs Yes	No Hang up(s) No	s for help? Yes ? Yes	e the natur No No	e of the calls:	
Other?	Yes	Nu (fycs, please expi	lain:			
How much time (approx	imate) did ca	ill takers o i dispatchers spen	d on the call(s)"?			
dow much time (approxi	imate) did et	nergency service providers s	spend on the call(s)?	0		
		ding as much detail as possi			none (Planco fool	Fron

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Date: 4/4/08	PSAP: 70 (Where c	O OF GEOM	∨Name: Z	PESSMP (Call taker)	-
Time or period of time t	`	*	d: 0172	, · — — · · · · ·	
Number of suspected ca			1		
For any legitimate call provided their location, or the call was discontin	and (3) whether the	PSAP was able to dispar		i) the nature of the cal y or through a transfer o	
For any calls that were In Threatening in nature? Prank call? Accidental dial? Other?	vos No	Bogus calls for Hang up(s)?), please indica r help? Ye	te the nature of the calls	
How much time (approx					<u> </u>
How much time (approx					
Please describe harassing attach any supporting ca			for especially a	ggravated cases. (Pleas	e feel free to
Fax or email all inform	ation to:				

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

Email: jyannais@ci.east-hartford.ct.us

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Pate: 4608 PSAP: GROTON Name: Cindy Grant (Call taker)
ime or period of time that individual or related call(s) were received: 1 627
umber of suspected calls received from suspected single caller: ALT# 911.066-9890
or any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, (2) if the crowlded their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call was discontinued before location could be established:
or any calls that were not legitimate calls for nolp (harassing calls), please indicate the nature of the calls: hreatening in nature? Yes No Bogus calls for help? Yes No Pank call? Yes No Hang up(s)? Yes No Cocidental dial? Yes No (fyes, please explain:
ow much time (approximate) did call takers o disputchers spend on the call(s)?
ow much time (approximate) did emergency service providers spend on the call(s)?
ease describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to ach any supporting call information or call nurratives.)
x or email all information to: Jeffer Santative, Enhanced 9-1-1 Commission

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Date: 4668 PSAP: Overton Name: Conclusion Call taker) Time or period of time that individual or related call(s) were received: 1159 Number of suspected calls received from suspected single caller: ALT# 911-140-446 For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of or the call was discontinued before location could be established:
Number of suspected calls received from suspected single caller: ALT# 9//- 140 - 446 For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the provided their location, and (3) whether the PS NP was able to dispatch belp (directly or through a transfer or relay of
For any legitimate calls for help from non-bitialized phones, please describe (1) the nature of the call, (2) if the provided their location, and (3) whether the PS NP was able to dispatch belp (directly or through a transfer or relay of
provided their location, and (3) whether the PSAP was able to dispatch belp (directly or through a transfer or relay of
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No Accidental dial? Yes No Other? Yes No (fyes, please explain:
How much time (approximate) did call takers o dispatchers spend on the call(s)?
How much time (approximate) did emergency service providers spend on the call(s)?
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free attach any supporting call information or call in tratives.)

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jva umis@ci.enst-hartford.ct.us

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Date: 4/7/08	PSAP: Grotw ECC (Where call received)	Name	: Deborat	(Main
Time or period of time t	hat individual or related call(s) w	ere received: 100	7	
Number of suspected ca	lls received from suspected single	e caller:	ALT# 911-0	016-7147
provided their location, or the call was disconting	is for help from non-initialized and (3) whether the PSAP was abused before location could be estated before and the screen	ole to dispatch help (d blished:	irectly or through: 5H on He .sc	a transfer or relay of the
16 Crosswinds	hate it ment or we DR.	wt to do. She	said the ph	one is her kushar
	ot legitimate calls for help (har:	assing calls), please i	ndicate the nature	of the calls:
Threatening in nature? Prank call?	Yes No Box	gus calls for help?	Yes No Yes No	
Accidental dial?	Yes No Han	ng up(s)?	169100	_
Other?	Yes X No (If yes, ple	asc explain: sec al	90re_	
How much time (approx	imate) did call takers or dispatch	ers spend on the call(s)? 4 min	
How much time (approx	timate) did emergency service pro	oviders spend on the c	;all(s)?	in the second
	g calls, providing as much detail	as possible for especi	ally aggravated cas	ses. (Please feel free

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Date: 4/7/08	PSAP: 52	DTON call received)	Name: <u>33</u>	(Call taker)	
Time or period of time t	hat individual or re	elated call(s) were received:_	1504	· · · · · · · · · · · · · · · · · · ·	
Number of suspected ca	lls received from s	uspected single caller:	Z ALT#		
	and (3) whether the	on-initialized phones, please e PSAP was able to dispatch in a could be established:			
For any calls that were a Threatening in nature? Prank call?	Yes No _	s for help (harassing calls), p Bogus calls for he Hang up(s)?	lp? Yes	_No	
Accidental dial? Other?		(If yes, please explain:)
How much time (approx	imate) did call tak	ers or dispatchers spend on th	e call(s)?	MAN	·
How much time (approx	imate) did emerge	ncy service providers spend o	n the call(s)?	Ø	
Please describe harassin attach any supporting ca		_	especially aggrave	ated cases. (Pleas	e feel free to
114014 " A	FOR ND THE	S CALLER	MA1E	DOTES	3A1706
		<u> </u>		•	

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	(Where call)	TON N	(Cali taker)
Time or period of time to	hat individual or relate	ed call(s) were received:	
Number of suspected cal	lls received from suspe	occted single caller:	ALT#
	and (3) whether the PS	SAP was able to dispatch he	describe (1) the nature of the call, (2) elp (directly or through a transfer or rela
	ent legitimate calls for	r help (harassing calls) ple	ase indicate the nature of the calls:
	Yes No	Bogus calls for help	o? YesNo
Threatening in nature? Prank call?	Ycs No Yes No	Bogus calls for help Hang up(s)?	o? YesNo
Threatening in nature? Prank call? Accidental dial?	Yes No Yes No Yes No	Bogus calls for help Hang up(s)?	7 Yes No Yes No
Threatening in nature? Prank call? Accidental dial?	Yes No Yes No Yes No	Bogus calls for help Hang up(s)?	o? YesNo
Threatening in nature? Prank call? Accidental dial? Other?	Yes No Yes No No Yes No	Bogus calls for help Hang up(s)?	7 Yes No Yes No
Threatening in nature? Prank call? Accidental dial? Other? How much time (approx	Yes No Yes No No Yes No	Bogus calls for help Hang up(s)? (If yes, please explain: or dispatchers spend on the	7 Yes No Yes No
Threatening in nature? Prank call? Accidental dial? Other? How much time (approx How much time (approx	Yes No No	Bogus calls for help Hang up(s)? (If yes, please explain: or dispatchers spend on the scrvice providers spend on unch detail as possible for es	7? Yes No Yes No call(s)? M T

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Date: 1808 PSAP: GROTON Name: RICH FORMAN (Where call received) (Call taker)
Time or period of time that individual or related call(s) were received:
Number of suspected calls received from suspected single caller: ALT#
For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the call provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call or the call was discontinued before location could be established:
For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes No Prank call? Yes No Hang up(s)? Yes No
Other? Yes No (If yes, please explain:
How much time (approximate) did call takers or dispatchers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)? Min with time (approximate) did emergency service providers spend on the call(s)?
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Date: 4 8 08 PSAP: GROTON Name: Rich Fure Mill (Call taker)	90
Time or period of time that individual or related call(s) were received:	
Number of suspected calls received from suspected single caller: ALT#	
For any <u>legitimate calls</u> for help from non-initialized phones, please describe (1) the nature of the call, provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or or the call was discontinued before location could be established: — HAND O	
For any calls that were <u>not legitimate</u> calls for help (<u>harassing calls</u>), please indicate the nature of the calls: Threatening in nature? Yes No Bogus calls for help? Yes Do	
Threatening in nature? Yes No Bogus calls for help? Yes No Hang up(s)? Yes No	
Accidental dial? Yes No.	
Other? Yes No (If yes, please explain:	
How much time (approximate) did call takers or dispatchers spend on the call(s)? 1 Minute	
How much time (approximate) did emergency service providers spend on the call(s)?	
Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please attach any supporting call information or call narratives.)	feel free to
hang up-	

Fax or email all information to:

Jeffrey Vannais-PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jvannais@ci.east-hartford.ct.us

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

46/10	PSAP: GROV	Tal	N T	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	
Date: 49108		ill received)	Name:	(Call taker)	_
Time or period of time tha	st individual or rela	ated call(s) were received	1.20M		
Number of suspected calls	received from sus	poeted single caller:	AL	T# <u>911-148-8K</u>	<u>048</u>
For any legitimate calls	for help from non id (3) whether the I	ı-initialized phones, ple PSAP was able to dispat	ase describe	(1) the nature of the call, atty or through a transfer or r	(2) if the (
For any calls that were not	legitimate calls fo	or help (harassing calls)	, please indic	ate the nature of the calls:	
Threatening in nature? Prank call?	Yes No Yes No	Bogus calls for Hang up(s)?	help? Y	esNo esNo	
Accidental dial7 Other7	Yes No	(If yes, please explain:			
How much time (approxim	ate) did call takers	or dispatchers spend on	the call(s)?	1 MIN	
How much time (approxin		-		<u> </u>	
	calls, providing as:	much detail as possible:		aggravated cases. (Please f	eel free to
					
Fax or email all informate Jeffrey Vannais		ative, Enhanced 9-1-1	Commission	·	

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Date: 4 9 03	PSAP: Graton E (Where call recei		me: Deborah Main (Cull taker)	
Time or period of time t	hat individual or related ca	all(s) were received:	948	<u> </u>
Number of suspected ca	lls received from suspected	d single caller:	ALT# 911-137-8635	
For any <u>legitimate call</u> provided their location,	s for help from non-initia	alized phones, please de was able to dispatch help	scribe (1) the nature of the call, (2) p (directly or through a transfer or rel	
Threatening in nature? Prank call?	Yes No Yes No	Bogus calls for help?	se indicate the nature of the calls: Yes No Yes _X_ No	<u>-</u>
Accidental dial? Other?	Yes No (If y	es, please explain:		
How much time (approx	imate) did call takers or di	spatchers spend on the c	all(s)? 5 Secs	
	imate) did emergency serv	-		
Please describe harassing	,	detail as possible for esp	occially aggravated cases. (Please fee	l free to
				_
Fax or email all inform	ation to:			

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jvannais@ci,east-hartford.ct.us

Use March 15, 2008 through April 30, 2008

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Date: 4/9/08	PSAP: (SENTOX) (Where call received)	Name: 33 (Cull taker)
Time or period of time	that individual or related call(s) were rec	ccived: 1808
Number of suspected ca	alls received from suspected single called	T: 1 ALT# 911-735-6980
provided their location,		s, please describe (1) the nature of the call, (2) if dispatch help (directly or through a transfer or relay od:
For any calls that were n	Yes No Hang up(s	calls), please indicate the nature of the calls:
	Yes No Hangunis	Vec No
Prank call? Accidental dial?	Yes No	103110
Accidental dial7	Yes No (If yes, please exp	
Accidental dial? Other?	Yes No (If yes, please exp	
Accidental dial? Other? How much time (approx	YesNo (If yes, please exp imate) did call takers or dispatchers sper	olain:
Accidental dial? Other? How much time (approx How much time (approx Please describe harassin	Yes No (If yes, please exp imate) did call takers or dispatchers sper imate) did emergency service providers	olain:

Jeffrey Vannais-PSAP Representative, Enhanced 9-1-1 Commission Fax: 860-610-6294 Email: jyannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Date: 4/12/08	PSAP:	GROT		Name:	MICH	PEL	PAG.	- THOTH
·		(Where call receive	d)		(Call	(uker)		
Time or period of time t	hat individu	al or related call	(s) were received:	077			-	
Number of suspected ca	lls received	from suspected s	single caller:	AI	JT# 9//		68 3	36/0
For any legitimate call provided their location, or the call was discontin	and (3) whe	ther the PSAP w	as able to dispate					
For any calls that were n Threatening in nature? Prank call?	Yes	No No	harassing calls), Bogus calls for t Hang up(s)?		cate the nature (see No. 1/10) No. 1/10		çalls:	-
Accidental dial? Other?	Yes	No (If yes,	please explain:					
How much time (approxi			_					
How much time (approx	imate) did e	mergency servic	: c providers sp o nd	on the call	(s)7 <u>Ø</u>			
Please describe harassing anach any supporting cal				r especially	y aggravated	cases. (Please feel	free to
	· · · · · · · · · · · · · · · · · · ·						A18	_
Fax or email all inform		interentative F	nhanced 9-1-1 C	ommission				-

Email: jvannais@cl.east-hartford.ct.us

Use March 15, 2008 through April 30, 2008

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DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from noninitialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/14/08		(Where call r	-,	1	Yame:	M10H1 (Ca	AEL A	PHPEN
Time or period of time	mat individi	ial or related	d call(s) were re	eceived:	/10	<u> </u>		
Number of suspected ca	alls received	from suspo	cted single call	er: <u> </u>	AL'	r# 9//	699	3671
For any <u>legitimate cal</u> provided their location, or the call was discontin	lls for help and (3) whe	from non-ir ther the PS.	nitialized phone AP was able to	es, please dispatch b	describe	(1) the nat	ure of the	call, (2) if
for any calls that were <u>n</u> Threatening in nature?	ot legitima Yes	te calls for b No	nelp (<u>harassing</u> Bogus ca	<u>calls</u>), ple lls for help	ase indica 7 Y	ite the patr S No	re of the ca	lls:
Threatening in nature? Prank call?	YesYes	No	nelp (<u>harassing</u> Bogus ca Hang up(<u>calls</u>), plo lls for help (s)?	ease indica 07 Yo Yo	ite the part No.	re of the ca	lls:
Threatening in nature? Prank call? Accidental dial?	Yes Yes	No No	nelp (<u>harassing</u> Bogus ca Hang up(f yes, please ex	lls for help (s)?	07 Ye	s No		
For any calls that were <u>n</u> Threatening in nature? Prank call? Accidental dial? Other? How much time (approx	YesYesYes	No No No (1	Bogus ca Hang up(f yes, please ex	lls for help (s)? :plain:	97 Y	≈ No)
Threatening in nature? Prank call? Accidental dial? Other?	YesYesYesimate) did c	NoNo(I No(I all takers or	Bogus ca Hang up(f yes, please ex dispatchers spe	Ils for help (s)? plain: end on the	o? Yo Yo call(s)?	s No)

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